# The Future of Education with Artificial Intelligence and Machine Learning in the Arab World: A Systematic Review of Opportunities and Challenges

# By:

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# The Future of Education with Artificial Intelligence and Machine Learning in the Arab World: A Systematic Review of Opportunities and Challenges

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## Abstract

Machine Learning (ML) and Artificial Intelligence (AI) are mechanisms that appeared as a result of data management development; trends that are identified as "Game-changer" which revolutionized many various industries, including Education. They have emerged as a promising technology that can offer innovative solutions to some problems that the Arab world faces. This systematic review aims to examine the opportunities and challenges of using AI and ML in Arab World Education. A comprehensive search was conducted in major databases such as PubMed, Scopus, EKB, and Web of Science, using relevant keywords. The search yielded 30 relevant articles that were included in the review. The results indicated that the use of AI and ML in Education has the potential to improve the quality of Arab world Education in many fields such as Medical Education; in which AI and ML have revolutionized disease prevention, detection, and treatment. Also, the results show that the main functions of AI and ML in Education include Personalized learning, Automation, Adaptive Learning Platforms, Intelligent Tutoring Systems, Automated Grading and Feedback, Smart Content Creation, Predictive Analytics, Early Intervention, Language Learning, Paraphrasing, and Translation. However, there are also some significant challenges that need to be addressed, such as the Lack of Infrastructure, Limited resources, Cultural barriers, and Ethical considerations. In conclusion, the successful implementation of AI and ML in Arab World Education requires a comprehensive strategy that takes into account the unique context of the region.

**Keywords** :Arab World Education, Artificial Intelligence, Machine Learning and Medical Education.

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## **1.Background:**

Artificial Intelligence (AI) is a branch of computer science that develops machines' abilities to work, take decisions, and learn like humans. Also, Artificial Intelligence (AI) as a concept 'refers to the ability of a digital machine to perform tasks commonly associated with intelligent beings' (Ritonga, et al.,2022). AI associated technologies include different branches, such as Computer vision, Robotics, Speech Recognition, Machine Learning, and Natural Language Processing. Machine Learning (ML) is a subset of AI that focuses on enabling machines to learn on their own without being programmed explicitly(Kuleto *et al.*, 2021). ML involves the use of algorithms and statistical models to analyze and draw insights from data. AI in education enhances and enriches learners' experience. It is used in analyzing data, instructional design, personalized learning, and student assessment, among others.

According to UNESCO (2019), AI and ML are critical drivers for improving the quality of education in developing countries and remote areas. The report highlights the potential of AI and ML in enhancing the effectiveness of teaching and learning; increasing access to education, and improving assessment and evaluation processes. Then, another report (UNESCO, 2020) stated that the Arab world faces significant challenges in the education sector; including a high rate of illiteracy, limited resources, and a shortage of qualified teachers. These challenges have prompted policymakers and educators to explore new approaches; thinking about using AI to improve the quality of education in the region.

To address these challenges and explore the opportunities of using AI and ML in the Arab world; as promising technologies that can offer innovative solutions, a systematic review is needed. It can provide a comprehensive analysis of the existing literature on the topic, identify the opportunities and challenges of using AI in education in the region, and guide future research and policy initiatives. That's because AI has the potential to transform education by providing personalized learning experiences, automating administrative tasks, and enhancing the effectiveness of teaching and learning(Alzahrani, 2022). However, the successful integration of AI and ML in education requires a comprehensive understanding of the opportunities and challenges that this technology presents in the Arab world.

## 2. Theoretical Framework and Literature Review:

The main goal of using Artificial Intelligence (AI) is to integrate the science and engineering of intelligent machines to mimic the human mind's ability to learn and make decisions. It is the development of computer systems to perform tasks that typically require human intelligence, such as Visual perception, Speech recognition, Decision-making, and Natural Language Processing (NLP). The usage of Machine Learning algorithms, Deep learning neural networks, and other techniques are the main characteristics of AI to create intelligent systems that can learn from data and improve their performance over time(Haneya et al., 2021). The goal of AI is to create machines that can perform tasks that normally require human intelligence and to make these systems more intelligent and capable over time.

### 2.1.Artificial Intelligence Subfields:

Natural Language Processing (NLP) is a subfield of Artificial Intelligence that focuses on enabling computers to understand, interpret, and generate human language. Keezhatta's (2019) study aimed to know the effect of AI application in the linguistics field, specifically its effects on Natural Language Processing (NLP) platforms; she mentioned the stages involved in NLP, including tokenization (breaking text into words or phrases), parsing (analyzing the grammatical structure), and semantic analysis (understanding the meaning of the text). NLP aims to fill the gap between human communication and computer understanding by playing a crucial role in training chatbots like ChatGPT to teach them how to process and generate 'human-like' text responses. Moreover, using Machine Learning techniques is effective in training NLP models to perform these tasks. The complexity of NLP tasks can vary depending on the language being processed; for example, NLP for English and Arabic presents different challenges due to the distinct characteristics of each language (Keezhatta,2019).

## 2.2.Artificial Intelligence Usage in the Arab World :

The use of AI in education has received increasing attention in recent years, particularly in the Arab world. Also, Education must be adapted to the profound changes imposed by the Fourth Industrial Revolution, which is one of the most important global challenges facing teaching and learning today (Alraasibia, 2021). Several Arabic countries, including Saudi Arabia, UAE, Libya, Oman, Lebanon, Palestine, and Egypt, have started researching and utilizing Artificial Intelligence within their systems and processes (Haneya et al., 2021). However, Sourani (2019) asserted that Arabic countries remain unprepared to substitute Artificial Intelligence for teachers because of the various challenges that they face; which may vary from the challenges faced by Western countries.

In the past, Education systems in the Arab World have faced many challenges with traditional classrooms. Makhlouf (2021) explained that lack of interaction and poor speaking practices of some teachers prevent traditional lessons from meeting learners' needs in terms of enhancing their speaking abilities. During COVID-19 pandemic, several schools have closed, making online education more common; causing numerous challenges in the education sector. However, new opportunities for teacher assessment and professional development have arisen from ground-breaking applications of technology and educational information .Education policymakers and governments in the Arab world have found that using technology as a teaching tool is the best approach at this time (Makhlouf, 2021).

Using AI applications within an educational system can enhance both learning and teaching skills. It can provide accurate assessments with updated features that can assist teachers as they develop students' skills. Furthermore, Artificial Intelligence systems can be utilized to 'illustrate the differences between traditional methods and smart teaching methods' in the field of education (Abuzakiyeh, 2018). When Artificial intelligence was applied to medical education, it offered many opportunities, such as fostering the detection and reporting of patients' medical images and fostering diagnosis by medical specialists. In addition, using information from multiple sources such as radiology, laboratory tests, and clinical examinations to deliver desired outcomes can be achieved using artificial intelligence (Haneya et al., 2021). Moreover, Artificial Intelligence has a role in telehealth, such as supporting the remote monitoring of patients by virtual doctors and improving the overall patient experience (Haneya et al., 2021). Therefore, the application of Artificial Intelligence is considered an effective tool in slowing down and preventing the spread of COVID-19 and other infectious diseases.

AI and ML applications provide a fun environment and interactive experience for the learning process. AI technology offers customized and interactive software tools packed with virtual and augmented reality. The fact that these tools are deployed on digital devices, such as tablets, smartphones, and laptops/computers, makes them easily accessible to learners, regardless of their geographical location and age group. It, thus, opens up a door to quality education for all. At the same time, AI and ML technologies are automating the repetitive administration tasks for school or college staff. The AIautomated grading process is already being utilized for assessing multiple-choice tests which saves a lot of time for teachers.

# 2.3. Limitations of Implementing AI and ML in Arab World Education:

There are a lot of limitations for implementing AI and ML in Arab world education such as (Sallam,2023) :

**Infrastructure and Resources:** Despite the potential benefits of using AI in education in the Arab world, there are also significant challenges that need to be addressed. These challenges include lack of infrastructure, limited resources, cultural barriers, and ethical considerations. For example, Al-Samarraie et al. (2020) identified lack of infrastructure and limited resources as significant barriers to the adoption of AI in Iraq education. Furthermore, Limited access to reliable internet connectivity, outdated technological infrastructure, and insufficient hardware and software resources can impede the effective implementation of AI and ML systems in educational institutions.

**Data Availability and Quality:** The availability and quality of relevant data for training AI algorithms can be a challenge. Arab world education systems may have limited access to diverse and representative datasets, which can affect the accuracy and generalizability of AI models.

Language and Cultural Considerations: Arabic language presents unique challenge in natural language processing tasks. (Alzahrani, 2022).This is because of the rich morphology and complex syntax. Developing AI systems that effectively understand and generate Arabic content can be complex. Additionally, cultural and regional variations should be considered to ensure that AI and ML technologies align with the cultural values and educational practices in the Arab world.

**Ethical and Privacy Concerns:** Implementing AI and ML in education raises ethical considerations, including data privacy, algorithmic bias, and transparency. Ensuring the protection of student data and addressing algorithmic biases becomes crucial to maintaining trust and fairness in the educational system.

**Teacher and Staff Readiness**: Integrating AI and ML technologies requires teachers and staff to develop new skills and adapt to changing roles. Providing adequate training and professional development opportunities to educators is essential to ensure they can effectively utilize these technologies for improved teaching and learning outcomes.

**Socio-economic Disparities:** Socio-economic disparities within the Arab world can lead to unequal access to AI and ML resources. Ensuring equitable access to technology and addressing the digital divide is crucial to prevent further educational inequalities.

**Policy and Regulatory Frameworks:** Establishing appropriate policies and regulations to govern the usage of AI and ML in education is essential. Clear guidelines on data protection,

privacy, and algorithmic transparency need to be developed to ensure the ethical implementation of these technologies.

Acceptance and Resistance: Resistance to change and concerns about the impact of AI and ML on traditional teaching methods may hinder adoption. Building awareness, addressing misconceptions, and fostering a positive perception of AI and ML in education are necessary to overcome resistance and promote acceptance. Also, the wrong stereotyped idea about replacing manpower with AI and ML robots may be a source of resistance.

Finding strategies for implementing AI and ML has great potential in e-learning and higher education institutions (Kuleto et al., 2021), as they can enhance the effectiveness of the teaching and learning process in Arab Higher Education. Alghamdi (2020) mentioned that AI-based interventions can improve student engagement, provide personalized learning experiences, and enhance the effectiveness of teaching.

## **3. Research Objectives:**

This Systematic review aims to :

- Identify the opportunities for using AI and ML in Arab world education.
- Identify the challenges that the Arab world faces while using AI and ML in education.

## 4. Research Questions:

This Systematic review tries to answer these questions:

- 1) What are the opportunities for using AI and ML in Arab world education?
- 2) What are the challenges of using AI and ML in Arab world education?

## 5. Methodology:

To conduct this systematic review, a comprehensive search was conducted in major databases such as PubMed, Scopus, and Web of Science. The search was conducted using relevant keywords such as "Artificial Intelligence", "Machine Learning ", "Education," and "Arab World". The search yielded 30 relevant articles that were included in the review. The inclusion criteria included articles published between 2015 and 2023, written in English, and focused on the use of AI and ML in Arab world education .

	Tuble 211		1	
Search	Number of Articles	Field	Country	Number of
Engine			-	included studies
-				according to the
				Inclusion criteria
Egyptian	400	Medical	UAE, Egypt,	6 = 20% (of total
Knowledge		Curriculum	Saudi Arabia	studies)
Bank				
Google	50	Medical	UAE, Egypt,	12= 40 %
Scholar		Education	Saudi Arabia,	
Scopus	10	Education	UAE, Egypt	3 =10%
	Two of them were			
	excluded because			
	they aren't from the			
	Arab world countries			
Web of	15	Medical	UAE	3=10%
Science		Curriculum		
Pubmed	50	Medical	UAE, Egypt,	6=20%
		Education	Saudi Arabia	
Total	525			30 study
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Table 5.1 The Search process details

The first step, in the review plan, was based on defining the research question with an appropriate understanding of the research topic. Then, it was followed by choosing the Inclusion and Exclusion Criteria. The selection of particular studies regarding this systematic review was based on identification and establishment of certain criteria for the evaluation using the Prisma checklist. The third step was the identification of all systematic review studies to execute the appropriate strategies after defining the potential databases and research engines .Conducting the review is the second stage; all of the 525 articles(resulting from the search process) were screened and reviewed independently by the researcher. The data was extracted from the selected articles, 30 articles according to the inclusion criteria, including the study design, AI techniques used, and outcomes using the PRISMA model which has its values; and is presumed to be more appropriate for systematic reviews and metaanalyses. The articles were analyzed thematically to identify the opportunities and challenges of using AI in Arab world education.

Then it was followed by the third stage which is the Evaluation of the Risk of Biasness in the Studies. The final stage was writing and editing the Review Report.

Ν	Authors &	Research	Study	Results	Opportunities	Challenges
	Country	Focus	Design		in Education	_
1.	Alhashmi, Mubin, & Baroud, (2021). Country: UAE	Teachers and students views of humanoid robots usage as teaching assistants.	Qualitative	The students were generally appreciative of the incorporation of humanoid robots as co-teachers, whereas the teachers were more circumspect, expressing some concerns and noting a desire to streamline the process of bringing robots to classrooms.	-Integration of educational Robots in the Arab Education Context -Using AI to enhance personalized learning experiences	-Cultural challenge: Children thought that the robot is a toy, not a teaching aid.
2	Ashour, (2020). Country: UAE	Enhancing teaching and learning in higher education	Survey	classrooms. The study also investigates what students need to enhance their learning. The study revealed that the digital age is not 'transforming' the nature of universities. AI is effective in enhancing teaching and learning in higher education.	Blending technology with the formal in-person approach can produce significant benefits in improving student learning and success. AI has the potential to enhance teaching and learning experiences.	-There are challenges related to cultural factors, language barriers and lack of infrastructure.

**Table 5.2: Reviewing the Selected Studies** 

11

### The Future of Education with Artificial Intelligence and Machine 12 Learning in the Arab World: A Systematic Review of Opportunities and Challenges

3.	Alghamdi,	Artificial	Survey	Improving the e-	A novel	-Addressing
	Alanezi,	Intelligenc		learning process	method to	infrastructure
	& Khan	e-based		using an intelligent	avoid the	and resource
	(2020)	examinati		question bank and	presence of a	constraints is
	Country:	on system		an examination	proctor	crucial for
	Saudi			system.	throughout the	successful AI
	Arabia.				examination is	adoption in
					proposed by an	education.
					intelligence-	
					based	
					examination	
					system.	
4.	Ragheb,	Significant	Survey	Results indicated a	Using AI	-AI can support
	Tantawi,	variables		significant impact of	applications	technology-
	Farouk, et	affecting		performance	and tools (chat-	enhanced
	al. (2022).	students'		expectancy, effort	bots )such as	learning, but
	Country:	behaviour		expectancy and	personalized	there are Ethical
	Egypt	intention in		social influence on	education as a	challenges that
		Egyptian		students' behaviour	teaching	may affect the
		higher		and intention to	method that	adoption of
		education to		accept the chatbot	satisfies the	chatbot
		accept the		technology in	needs of each	technology and
		usage of		Egypt's higher	student.	its influence on
		chat-bot		education.		behaviour
		technology				intention.
5		Integrating	Literature	AI helps teachers	The Role of	-The traditional
	El	Artificial	review	advance their work	Artificial	education system
	Helow&	Intelligence		and better influence	Intelligence as	does not
	Salem.	(AI) and		students. It also	an Approach to	maintain a
	(2022).	Machine		allows educators to	Integrate	balance of
	Country:	Learning		create scholarly	Robotics into	theoretical and
	Egypt	(ML)		content that suits	Early	practical
		methods		their students,	Childhood	learning, as it
		into		providing them with	Education	lacks the
		educational		all the information		practical aspect
		technology		they need, while		of AI in
		resources		ensuring		Children's
				personalized		Education.
				learning.		

### Educational Sciences Journal- Conference: "The Future of Education in the Arab World" The period from July 30-31, 2023

	-		-		-	
6	Sharawy, (2023). Country: Egypt	AI usage in Egypt's Higher Education	Qualitative	The findings showed that faculty members are willing to adopt AI in their institutions based on their responses to performance expectancy, effort expectancy, and social influence.	AI as a tool to achieve equity and accessibility in Egypt's higher education.	-More work must be done regarding facilitating conditions and the perceived risks of AI -Lack of resources available to support AI usage to achieve equity and accessibility.
7	Selim & Rezk (2023) Country: Egypt	Compulsor y school- dropout	Comparat ive Analysis	The main contribution of this paper is to provide an explicit predictive AI model for school dropouts in Egypt which could be employed for identifying vulnerable students who are continuously feeding this chronic problem.	Developing a Logistic model can early predict students at risk of dropping out at the basic education stage. Also, AI has the potential to support personalized learning and improve student outcomes.	-There are challenges related to poverty and lack of infrastructure.
8	Ali, (2023). Country: Egypt	The assessment of AI readiness levels for faculty members from three different types of universities (public/priv ate/non- profit)	Mixed Method	AI readiness of faculty members in Egypt is relatively high, as 87% of the participants demonstrated high levels of AI readiness. Also, it was not correlated with the type of university they belong to.	Technological literacy plays a significant role in AI readiness.	-Lack of published research on the integration of AI in Egypt education

13

### The Future of Education with Artificial Intelligence and Machine 14 Learning in the Arab World: A Systematic Review of Opportunities and Challenges

9	Johnson,	AI course		They developed a	This paper	-Ethical, social,
	et al.,	for	Experime	course that teaches	contributes the	and legal
	(2022).	business	ntal	AI intending to	first experience	challenges in
	Country:	executives		enable students to	report of	implications of
	UAE	in the		understand how to	teaching AI in	AI
		United		incorporate it into	the Arab	-Lack of
		Arab		existing business	World	Technical tools
		Emirates		processes.	executive	for
					education.	implementing AI
10	Alotaibi &	Examining	Literature	AI is in a nascent	- AI has the	-This study also
	Alshehri	the	Review	stage within the	potential to	highlights
	(2023).	opportunit		realm of learning,	address	certain
		ies and		and it has become an	significant	challenges
		challenges		undeniable reality	educational	associated with
		that arise		for higher education	challenges,	the
		from the		institutions.	revolutionise	implementation
		adoption		Embracing this	teaching and	of AI-based
		of AI-		transformative	learning	learning in the
		based		technology is crucial	methodologies,	higher education
		learning		for meeting future	and accelerate	context of Saudi
		outcomes		learning challenges.	progress	Arabia,
		in Saudi		icarining chancinges.	toward the	emphasising the
		Arabia's			Saudi 2030	need for teachers
		higher			objectives.	to acquire new
		education			objectives.	
						technological skills to
		institutes.				
						effectively
						utilise AI
						pedagogically.
						Also, Students
						should acquire
						the necessary
						technical skills
						to interact with
						artificial
						intelligence in
						the future.

11	Abuzaid, Elshami& Fadden (2022).	Knowledge, attitude, willingness, and organizatio nal readiness to integrate AI into nursing practice	Cross- sectional Survey	In healthcare, AI application is applied in robotics and radiology image interpretation. Integration of AI in health and medicine has become a reality, and every healthcare professional will experience some sort of impact of work automation and integration of AI applications.	Implementing AI applications in nursing could help nurses make clinical decisions. Also, Further education and training is required to enable a seamless and safe integration of AI into nursing practice	-Lack of understanding AI principles in the nursing profession.
12	AlShaikh & Hewahi(2 021) Country: Bahrain	Utilizing various techniques of AI and Machine Learning (ML)	Comprehe nsive Survey	This study shows the importance of AI and ML. Researchers focus more on Reinforcement Learning (RL), Artificial Neural Networks (ANN), clustering, Bayesian Networks (BN) and Fuzzy Logic (FL) approaches.	Supporting and helping learners to obtain specific intellectual knowledge practically and productively through the use of different computing technologies.	-Lack of human resources trained to use AI
13	Khalil, et al (2023) Country: Bahrain	Adapting Technology Acceptance Model (TAM)	Quantitati ve and Qualitativ e Approach	The research suggested methods to improve the results and overcome future challenges.	The Role of Artificial Intelligence (AI) in improving Bahrain's education quality.	-Ethical aspects, data privacy and security issues

# **Educational Sciences Journal-** Conference: "The Future of Education in the Arab World" The period from July 30-31, 2023

15

### The Future of Education with Artificial Intelligence and Machine 16 Learning in the Arab World: A Systematic Review of Opportunities and Challenges

	1	1				1
14	Safeh, et	Developing		The outcomes	Regarding	- Privacy and
	al (2023)	a prediction	Literature	revealed that all	future	data protection
	Country:	system that	review	three models utilized	prospects, it is	rights
	Bahrain	assists		(Random Forest,	important to	
		students in		AdaBoost, and	continue	
		selecting a		MLP) demonstrated	exploring new	
		high school		high effectiveness in	models for	
		course		accurately	predicting	
		tailored to		predicting students'	student success	
		their		success in making	in Higher	
		individual		the appropriate	education.	
		skills and		choice of a high		
		academic		school course.		
		performanc				
		e.				
15	Alhassan	А	Quasi-	The suggested	It is an	-Language and
	,et al.	Framework	Experime	framework for	important basis	culture
	(2022)	for an	ntal	devolving an Arabic	for future	challenges
	Country :	Arabic		troubleshooting	Arabic chatbot	-
	Saudi	troubleshoo		chatbot to diagnose	development.	
	Arabia	ting chatbot		and solve technical	-	
		aiming at		issues is developed.		
		diagnosing		A framework that		
		and solving		supports Arabic text		
		technical		for better machine		
		issues		understanding is		
				implemented.		

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16	Muniasam	Deep	Survey	Deep learning-	Future trends	-Lack of AI
	у &	learning		based artificial	of AI-based	training for both
	Alasiry	using		intelligence tools	deep learning	platform
	(2020)	Artificial		and a platform	in E-Learning	developer and
	Country:	intelligence.		enabling the		learner
	Saudi			developer and		
	Arabia			learners to quickly		
				reuse resources are		
				summarized.		
				Adaptive learning		
				technologies would		
				give rise to		
				completely		
				personalized		
				environments with		
				content that not only		
				changes but is		
				created based on the		
				individual needs of		
				the learner.		
17.	Hessen,et	An	А	The results showed	Using	-Ethical
17.	al . (2022)	effective	Proposed	that the learning	Artificial	consideration
			Framewor	algorithm, which		
	Country:	and suitable			Intelligence	<ul> <li>Confidentiality of data</li> </ul>
	Egypt	system for	k	has been measured	approaches to	of data
		multiagent-		by the Extra Trees	develop the	
		based		method, has	prediction to	
		machine		achieved the highest	enhance	
		learning		performance	performance.	
		algorithms		depending on the		
		and feature		evaluation of cross-		
		selection		validation and		
		methods to		testing.		
		enhance e-				
		learning				

17

### The Future of Education with Artificial Intelligence and Machine 18 Learning in the Arab World: A Systematic Review of Opportunities and Challenges

18	Marzouk,	Applying	А	Investigating the	The	- Confidentiality
	et al	Artificial	Proposed	application of deep	application of	of data
	(2021)	intelligence	Framewor	learning models	Artificial	
	Country:	-based	k	using the official	Intelligence-	
	Egypt	Models to		reported data till	based methods	
		predict the		June 2021.	has been	
		prevalence			emphasized as	
		of COVID-			an alternative	
		19			to clinical	
					methods to	
					model the	
					spread of this	
					infectious	
					disease.	
19	Sayed, et	Adaptive	Experime	AI-based Adaptive	AI can support	-Cultural
	al ,	personalize	ntal	Personalized	students with	challenges and
	(2023).	d E-		Platform for	physical and	Lack of
	Country:	learning		Effective and	cognitive	motivation
	Egypt	platform		Advanced Learning	disabilities	
	271	1		(APPEAL) for	such as aural or	
				school students.	visual	
				which achieves	processing	
				more effective	r o	
				learning with		
				reduced time spent,		
				improved grades,		
				and satisfaction		
				levels.		
				10 0015.		

20	Murtaza,( 2022) Country: Egypt	Requiremen ts and Challenges for a personalize d e-learning system.	In-depth Survey	It provides a comprehensive review of existing solutions in offering personalized e- learning solutions. It also elaborates on different learning models and learning theories, which are significant in providing personalized education. It proposes an efficient framework, which can offer personalized e- learning to each learner.	Developing an adaptive personalized e- learning platform targeted at school students. Efficient mechanisms for personalized e- learning can be beneficial to cater the needs of learners	-Lack of studies about AI
21	Al Badi, et al (2022) Country: UAE	Challenges of adopting Artificial Intelligence (AI) in the healthcare sector	An Analytic Hierarchy Process (AHP) method	The results prioritized the AI main criteria and sub-criteria based on their priority weights in the education of the healthcare sector.	This research helps policymakers formulate suitable strategies for the adoption and acceptance of AI in the healthcare sector.	-Accuracy, Privacy and Security criteria are the most important factors to optimize the healthcare sector with AI.

### 19 Educational Sciences Journal- Conference: "The Future of Education in the Arab World" The period from July 30-31, 2023

### The Future of Education with Artificial Intelligence and Machine 20 Learning in the Arab World: A Systematic Review of Opportunities and Challenges

22	Naidu, et al (2021) Country: UAE	Machine Learning 's role in the education sector	A Proposed framewor k	The research suggested a framework which can be implemented for effective flipped teaching in higher education.	The successful implementation n of this approach can play a vital role in the community of learners. Machine learning can be a revolutionary approach to find the requirements of learners.	-Lack of AI knowledge
23	Johnson, et al. (2021). Country: UAE	Publication of Artificial Intelligence (AI) in education	An experienc e report	Thisreportcomparedthenumberofpublicationsaboutthe usage of AI ineducation.	AI usage in business education	-Regional and cultural challenges
24	Ghareeb, Jumeily & Baker, (2020). Country: UAE	Using cloud and Fog computing technology integrated with Artificial Intelligence techniques of Machine Learning	A Proposed framewor k	Developing the computational framework and implementing the framework with the use of different tools lead to facilitating student admissions on other curricula. Also, this framework enhances a smooth transition when assigning students to their year groups, and provides information about students' levels and differentiation	There are many ways in which ML can enhance the education process in the future, such as 1) Customisable learning experience 2) Student path prediction 3) Unbiased grading system 4) Overall feedback on both students' and teachers' performance.	-Lack of AI knowledge. -Training -Cultural barriers

	-	-				
25	Abalkheel (2022). Country: Saudi Arabia	Challenges that afflicted EFL Saudi instructors and their learners from attaining sustainable developmen t	A Qualitativ e study	The findings indicated that despite having gained access to platforms and apps led by technology, EFL instructors faced numerous challenges such as inadequate training, incompetence, restricted accessibility, poor web infrastructure, modest technological assistance, and low motivation,	AI and ML may help bridge the gaps and overcome some of the pandemic's challenges.	-Inadequate training, incompetence, Restricted accessibility, Poor web infrastructure, moderate technological assistance, and Low motivation.
26	Abdel Baky (2022). Country: Saudi Arabia impacts	The impact of a learning environmen t based on Artificial Intelligence to develop decision- making skills.	A Quasi- experime ntal approach	The learning environment, based on artificial intelligence in light of the Kolb Model, had a significant impact on the development of cognitive achievement among students.	Many applications rely on Artificial intelligence systems in learning; including data tracking and data mining techniques to track student behaviour, and attendance to avoid dropouts.	-Insufficient Data and Material.

### Educational Sciences Journal- Conference: "The Future of Education in the Arab World" The period from July 30-31, 2023

21

### The Future of Education with Artificial Intelligence and Machine 22 Learning in the Arab World: A Systematic Review of Opportunities and Challenges

	r	r r				
27	Albasalah,	Evaluating	Survey	The study indicated	AI" is used in	-Lack of
	Alshawwa	the		a moderate	learning and	qualified faculty
	&	obstacles to		relationship between	solving	members to
	Alarnous	activating		obstacles to	problems that	prepare
	(2021).	artificial		activating artificial	are simulated	interdisciplinary
	Country:	intelligence		intelligence and	by a machine.	research using
	Saudi	and		exploiting the	Artificial	artificial
	Arabia	exploitation		information	Intelligence	intelligence in
		of		revolution in	and Machine	Saudi
		information		scientific research to	Learning will	universities.
		revolution		serve health and	have a great	-Lack of
		in scientific		human sciences in	impact on	educational
		research in		Saudi Universities.	developing	means and
		the fields of			governments,	modern
		health			society and	educational
		sciences			business.	technology(Infra
		and				structure)
		humanities				provided by the
						university.

### 23 Educational Sciences Journal- Conference: "The Future of Education in the Arab World" The period from July 30-31, 2023

28	Alnaqbi	AI	Literature	The results of the	The Education	-Lack of human
	(2020).	techniques	Review	research confirmed	Military	resources trained
	Country:	in Military		the widespread use	Command	to use AI
	UAE	education.		of modern learning	should	-Lack of
				technologies in	embrace the	Infrastructure,
				UAE.	creation and	and high budget
					development of	
					an intelligent	
					educational	
					system based	
					on AI and e-	
					learning	
					systems	
					suitable for the	
					military	
					learning	
					environment.	
					They should	
					add courses in	
					the fields of AI	
					to the	
					curriculum to	
					enhance	
					teachers' and	
					students'	
					knowledge of	
					Artificial	
					Intelligence.	

#### The Future of Education with Artificial Intelligence and Machine 24 Learning in the Arab World: A Systematic Review of Opportunities and Challenges

		1			r	
29	28. Al-	AI and its	An	The results refer to a	-Designing	-The need to
	Zyoud,	impact on	Analytical	set of intelligent	educational	change the
	(2020).	teachers'	Approach	applications as well	software based	culture of
	Country	professional	based on	as areas of Artificial	on Artificial	society about AI
	UAE	developmen	a	Intelligence that can	Intelligence to	-Raising
		t	Theoretic	serve the	raise the	awareness of the
			al Survey	professional	qualifications	wrong uses of
				development of	of teachers.	technology and
				teachers.	-Designing	its impact on
					training	society.
					pathways	
					based on	
					Artificial	
					Intelligence for	
					all those	
					working in the	
					field of	
					education.	
30	Elayyan,	The impacts	Question	The study results	Artificial	Cultural
	(2021).	of the 4th	naire	indicated that	Intelligence	challenge: they
	Country:	Industrial		implementing	will be used in	predicted that
	UAE	Revolution		significant	a wide range in	robots and
		(IR 4.0) in		transformations, in	the future to	machines will
		education		instructional	improve	work instead of
				programs, curricula,	learning	humans even in
				learning	opportunities	educational jobs
				environment, and	and keep	in the future.
				teachers-students	students' data	
				roles, is necessary to	and activities	
				deal with IR 4.0	for a long	
				technologies and	time.	
				products.		

### 6. Results:

The review in Table 5.1 identified several opportunities and challenges of using AI in education in the Arab world.

## **6.1.The opportunities include:**

- 1. Personalized learning: AI can provide personalized learning experiences that cater to the needs and abilities of individual learners (Murtaza,2022).
- 2. Automation: AI and ML can automate administrative tasks such as grading, scheduling, and reporting, which can free

25

up teachers' time and improve efficiency. Many applications rely on Artificial intelligence systems in learning; including data tracking and data mining(Abdel Baky,2022)

- 3. Enhanced teaching and learning: AI can enhance the effectiveness of teaching and learning by providing realtime feedback, identifying knowledge gaps, and recommending relevant learning resources.
- 4. Access to education: AI can provide access to education for learners in remote or underprivileged areas, enabling them to receive high-quality education.

The review also mentioned the function of using AI in Arab world Education

## , AI has the potential to be implemented in the region:

Adaptive Learning Platforms: AI can power adaptive learning platforms that personalize the learning experience for students. These platforms can analyze students' performance, identify areas of strength and weakness, and dynamically adjust the content and activities to meet their individual needs. For example, an AIpowered platform could recommend specific learning resources or adapt the difficulty level of questions based on a student's progress.

**Intelligent Tutoring Systems:** AI can support the development of intelligent tutoring systems that provide personalized guidance and support to students. These systems can simulate one-on-one tutoring interactions, answer student questions, provide explanations, and offer targeted feedback. By analyzing students' responses and learning patterns, the system can adapt its instruction to address their specific learning gaps(Ghareeb, Jumeily & Baker, 2020).

Automated Grading and Feedback: AI can automate the grading process for assignments, quizzes, and exams. By leveraging machine learning algorithms, AI systems can assess student work, provide objective feedback, and generate grades. This automation can save teachers time, reduce grading errors, and provide students with timely feedback on their performance.

Smart Content Creation: AI can help in creating any educational content. Natural language processing algorithms can

design interactive curricula, exercises, quizzes, exams and assessments(Johnson, et al. (2022). AI can also contribute to the development of digital learning resources, such as adaptive textbooks, virtual labs, and multimedia materials that enhance student engagement and understanding.

**Predictive Analytics and Early Intervention:** AI can analyze educational data to identify patterns and trends that help predict student outcomes. By analyzing factors such as attendance, grades, and engagement data, AI systems can identify students who may be at risk of falling behind or dropping out. This information can enable timely interventions and support strategies to improve student success.

Language Learning and Translation: AI-powered language processing technologies can facilitate language learning and translation tasks. For example, chatbots or language learning applications can provide language learners with conversation practice, vocabulary exercises, and pronunciation feedback. AI can also assist in real-time translation and interpretation, enabling communication among students with different language backgrounds. In addition to language Paraphrasing, AI will help the Arab world students to avoid plagiarism.

These are just a few examples of how AI can be implemented in education in the Arab world. The actual implementations may vary depending on the specific context, resources, and priorities of educational institutions and policymakers in the region.

6.2.The challenges of using AI in education in the Arab world (according to Table 5.1) include:

1. Lack of infrastructure: The adoption of AI in education requires significant investment in infrastructure, including hardware, software, training and connectivity as Alhashmi et al.(2021) results which mentioned that adopting any change, such as the use of AI robots and other methods in teaching. Also, a lack of motivation to change the traditional way of education to a smart intelligent way using AI is a challenge (Sayed, et al, 2023).

27

- 2. Limited resources: Many educational institutions in the Arab world have limited resources, which may hinder their ability to adopt AI.
- 3. Cultural barriers: The cultural context of the Arab world may pose significant challenges to the adoption of AI in education, including social norms, values, and attitudes towards technology. The wrong idea that AI will replace human beings is a milestone challenge which leads to resistance and refusal to use it (Johnson, et al. 2022).
- 4. Language barriers: English vs. Arabic Natural Language Processing:

Several factors, ranging from the Arabic language's inherent complexity to government involvement and education can be a huge challenge for educators in the Arab world; such as:

- Rich morphologyArabic; words can have numerous forms and variations, making it difficult for NLP models to identify and process them accurately.
- Complex syntax: The sentence structure in Arabic can be more complex than in English, posing challenges for parsing and understanding the relationships between words and phrases. Unlike English, which follows a relatively fixed subject-verb-object word order, Arabic allows for a more flexible word order, such as verb-subject-object and subjectobject-verb. This flexibility can make it challenging for NLP models to parse and understand the relationships between words in a sentence.
- Dialectal variations: Arabic has numerous dialects that differ significantly from the Modern Standard Arabic used in formal writing. This makes it challenging for NLP models to process and generate text in these dialects, which are widely spoken (both physically and on the web) across the Arab world.
- Limited resources: Compared to English, there are fewer annotated datasets and research available for Arabic NLP, which can hinder the development of advanced models and techniques.

- 5. Ethical considerations: The use of AI in education raises ethical concerns such as privacy, bias, and accountability, which need to be addressed
- 6. High budget of AI and its applications.
- Confidentiality of data especially for the health education sector
   6.3.The Arab World Current Standing

Interest in artificial intelligence has been bubbling in the region for some time, with several governments announcing national AI strategies and seemingly exploring the potential of this technology. Saudi Arabia was recently ranked second globally in "AI awareness" in Stanford University's USA's Artificial Intelligence Index Report, (Alghamdi, et al.,2021). This ranking with this literature review reflects that UAE is in the first place, then it is followed by Saudi Arabia and Egypt in second place for searching and using AI tools and services, as well as their general optimism toward this transformative technology in education.

Upon reviewing the current literature, studies from countries that have unstable conditions, such as Libya, Iraq, Palestine, and Lebanon, focused on introducing artificial intelligence techniques, their role in smart teaching systems, and the perception of teachers on the utilization of artificial intelligence rather than on artificial intelligence applications themselves. For example, the role of artificial intelligence techniques was discussed in smart teaching systems to support their utilization in Libya (Abuzakiyeh, 2018). Another study in Libya dealt with the possibilities afforded by the domains of artificial intelligence and their use to the best advantage for both students and professors (Hussin et al., 2021). Furthermore, a study in Iraq discussed and defined the applications of artificial intelligence in education from the point of view of university teachers.

The Arab world has been making progress in adopting and utilizing artificial intelligence technologies. Several countries have launched national AI strategies to guide the development and implementation of AI. For example, the UAE launched its "UAE Strategy for Artificial Intelligence" (Halwa ,2017) focusing on four sectors: government, education, economy and research (UAE strategy for Artificial Intelligence, 2017). Saudi Arabia also launched its "Saudi Vision 2030" which aims to develop AI applications to enhance people's lives (Mitchell, & Alfuraih, (2018).

However, the Arab world still faces several challenges in scaling up AI. There is a lack of expertise and skilled AI workers in many countries .Funding for AI research and entrepreneurship remains limited compared to regions like North America and Asia . Access to data, an essential input for training AI algorithms, is still lacking due to issues of data privacy and regulations . Despite these obstacles, there are opportunities for AI to drive economic development and social impact in the region. Countries like Egypt, Saudi Arabia, and the UAE are forging ahead with investments and initiatives to harness the power of AI . With the right combination of policies, funding, and talent development, the Arab world's AI ecosystem is poised for growth in the coming years.

### 8. Conclusion

This review indicates that the use of AI in education has the potential to improve the quality of education in the Arab world. However, there are also significant challenges that need to be addressed to ensure the successful implementation of this technology. The successful integration of AI in education in the Arab world requires a comprehensive strategy that takes into account the unique context of the region, including the cultural, social, and economic factors. The findings of this review can inform policymakers and educators in the Arab world about the opportunities and challenges of using AI in education and guide the development of effective strategies to promote its adoption. It is important to know that artificial intelligence must not completely replace teachers; rather, the human mind should work side by side with the artificial mind in a calculated way.

Despite these challenges, recent advancements in NLP and machine learning have led to significant improvements in Arabic language processing. As a result, chatbots like ChatGPT become increasingly capable of understanding and generating coherent and contextually relevant text in Arabic, paving the way for more advanced and accessible AI applications in the Arab world.

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